



# SHANNON ADVISORS PRIVATE LIMITED

CIN: U74999DL2022PTC399995

SEBI Registered Category 1 Merchant Banker

Reg. No: INM000013174

**SHANNON**

Elevating Your Business to New Heights!

## INVESTORS COMPLAINTS DATA

Data for the month ending August 2024 -

| SN | Received from                 | Pending as at the end of last month | Received during the particular month | Resolved during the particular month * | Total Pending during the particular month # | Pending complaints > 1 month | Average Resolution time ^ (in days) |
|----|-------------------------------|-------------------------------------|--------------------------------------|--|---|------------------------------|-------------------------------------|
| 1. | Directly from Investors       | 0                                   | 0                                    | 0                                      | 0   | 0                            | 0                                   |
| 2. | SEBI (SCORES)                 | 0                                   | 0                                    | 0                                      | 0   | 0                            | 0                                   |
| 3. | Stock Exchanges (if relevant) | 0                                   | 0                                    | 0                                      | 0   | 0                            | 0                                   |
| 4. | Other Sources (if any)        | 0                                   | 0                                    | 0                                      | 0   | 0                            | 0                                   |
| 5. | <b>Grand Total</b>            | <b>0</b>                            | <b>0</b>                             | <b>0</b>                               | <b>0</b>                                    | <b>0</b>                     | <b>0</b>                            |

\* Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month.

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints (For 5 months on rolling basis) -

| SN | Month              | Carried forward from previous month | Received during the particular month | Resolved during the particular month * | Pending at the end of the particular month # |
|----|--------------------|-------------------------------------|--------------------------------------|--|--|
| 1. | April 2024         | NA                                  | NA                                   | NA                                     | NA   |
| 2. | May 2024           | NA                                  | NA                                   | NA                                     | NA   |
| 3. | June 2024          | NA                                  | NA                                   | NA                                     | NA   |
| 4. | July 2024          | 0                                   | 0                                    | 0                                      | 0  |
| 5. | August 2024        | 0                                   | 0                                    | 0                                      | 0  |
|    | <b>Grand Total</b> | <b>0</b>                            | <b>0</b>                             | <b>0</b>                               | <b>0</b>                                     |

\* Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month.

Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis) -

| SN | Year               | Carried forward from previous year | Received during the particular year | Resolved during the particular year * | Pending at the end of the particular year # |
|----|--------------------|------------------------------------|-------------------------------------|---------------------------------------|---|
| 1. | 2020               | NA                                 | NA                                  | NA                                    | NA  |
| 2. | 2021               | NA                                 | NA                                  | NA                                    | NA  |
| 3. | 2022               | NA                                 | NA                                  | NA                                    | NA  |
| 4. | 2023               | NA                                 | NA                                  | NA                                    | NA  |
| 5. | 2024               | 0                                  | 0                                   | 0                                     | 0   |
|    | <b>Grand Total</b> | <b>0</b>                           | <b>0</b>                            | <b>0</b>                              | <b>0</b>                                    |

\* Inclusive of complaints of previous years resolved in the current year.

# Inclusive of complaints pending as on the last day of the year.